

Discrimination is against the law.

Brandman Centers for Senior Care complies with applicable Federal civil rights law and does not discriminate on the basis of race, color, national origin, age, disability, religion or sex (including pregnancy, sexual orientation, and gender identity). Brandman Centers for Senior Care does not exclude people or treat them differently because of race, color, national origin, age, disability, religion, or sex (including pregnancy, sexual orientation, and gender identity).

Brandman Centers for Senior Care provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Brandman Centers for Senior Care.

If you believe that Brandman Centers for Senior Care has failed to provide these services or has discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Helene Smith
Director of Quality and Compliance
Brandman Centers for Senior Care
7150 Tampa Avenue
Reseda, CA 91335
Phone (818) 774-8444
TDD/TTY: (818) 774-3194 TTY (for the hearing or speech impaired)
Fax: (818) 774-5907

Email: Helene.Smith@jha.org

You can file a grievance in person or by mail, fax, or e-mail. If you need help filing a grievance.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> , or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD/TTY)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>